

# ABSTRACT

A system for delivering an e-mail with an unspecified recipient, which is received via a mail server, to a best  
5 qualified recipient includes a learning agent and a  
classifying agent. The learning agent builds learning  
models corresponding to recipients from e-mails stored in  
the mail server by using a machine learning algorithm. The  
classifying agent classifies a learning model corresponding  
10 to a best qualified recipient, when a new e-mail is received,  
and delivers the new e-mail to the best qualified recipient.